

Dealing with Disruption

How to increase your resilience to supply chain interruption



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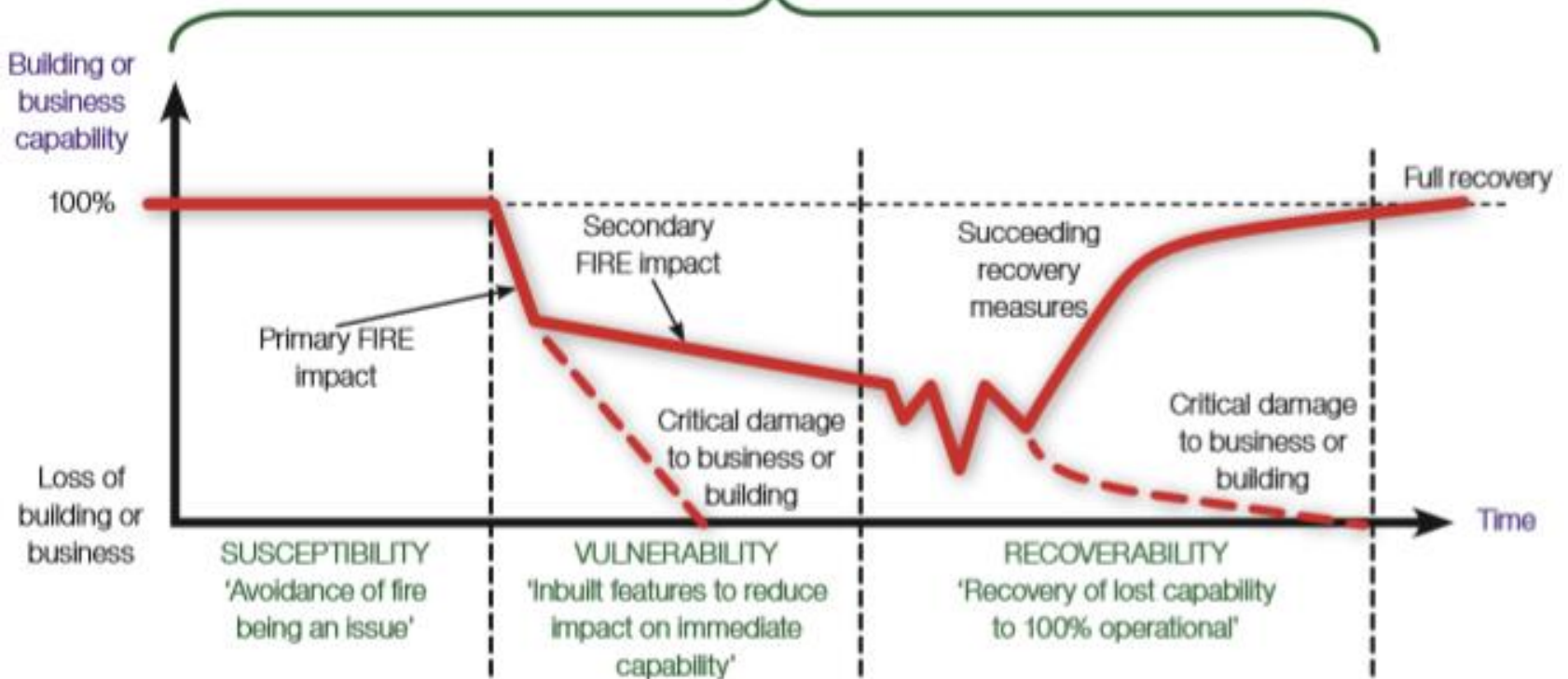
Business Continuity

The capability of the organization to continue delivery of products or services at acceptable pre-defined levels following disruptive incident.

Business Continuity Management

A holistic management process that identifies potential threats to an organization and the impacts to business operations those threats, if realised, might cause, and which provides a framework for building organizational resilience with the capability of an effective response that safeguards the interests of its key stakeholders, reputation, brand and value-creating activities.

Resilience



Business Continuity Management Phases

- Policy and Programme Management.
- Embedding Business Continuity.
- Analysis
- Design
- Implementation
- Validation

Supply Chain

“The system, process and activities of sourcing raw materials or components an enterprise needs to create a product or service, and to deliver that product or service to customers”

In essence, supply chain management integrates supply and demand management within and across companies.

How Tesco's 'doomsday exercise' helped it cope with the coronavirus



Ford F-150



RISK INSIGHT, STRATEGY AND CONTROL AUTHORITY
Reducing insurable risk through research, advice and best practice



Fire at Meridian Magnesium Products





 **GMP Whitefield** 
@GMPWhitefield 

For those who contacted the Police about KFC being out of chicken ... please STOP. Their website says the Prestwich store is now open if you want to follow the four police cars through the drive thru ..

9:49 PM - Feb 20, 2018

♡ 491 💬 243 people are talking about this 

@GMPWHITEFIELD

Report

 **Tower Hamlets MPS** 
@MPSTowerHam 

Please do not contact us about the #KFCcrisis - it is not a police matter if your favourite eatery is not serving the menu that you desire.

2:10 PM - Feb 20, 2018

♡ 14.3K 💬 9,285 people are talking about this 

@MPSTOWERHAM

Report

National Grid feels the heat after power cuts

Government investigation raises far-reaching questions about company's performance



BCI Supply Chain Report 2019



- Crucial that companies understand their supply chains and dependencies across primary, secondary and tertiary suppliers
- Few supplier understand their secondary and tertiary supply risks. Incidents in these areas are increasing
- Understanding these relationships are key to keeping businesses operational, maintaining profitability and keeping your reputation intact.

‘These findings paint a mixed picture for companies looking to mitigate supply chain risk – there are areas of progress and others of concern. But it seems clear that business continuity professionals and risk managers must pull together to ensure supply chain issues remain top of the agenda, are tackled throughout the value chain and suitable risk transfer solutions are developed’

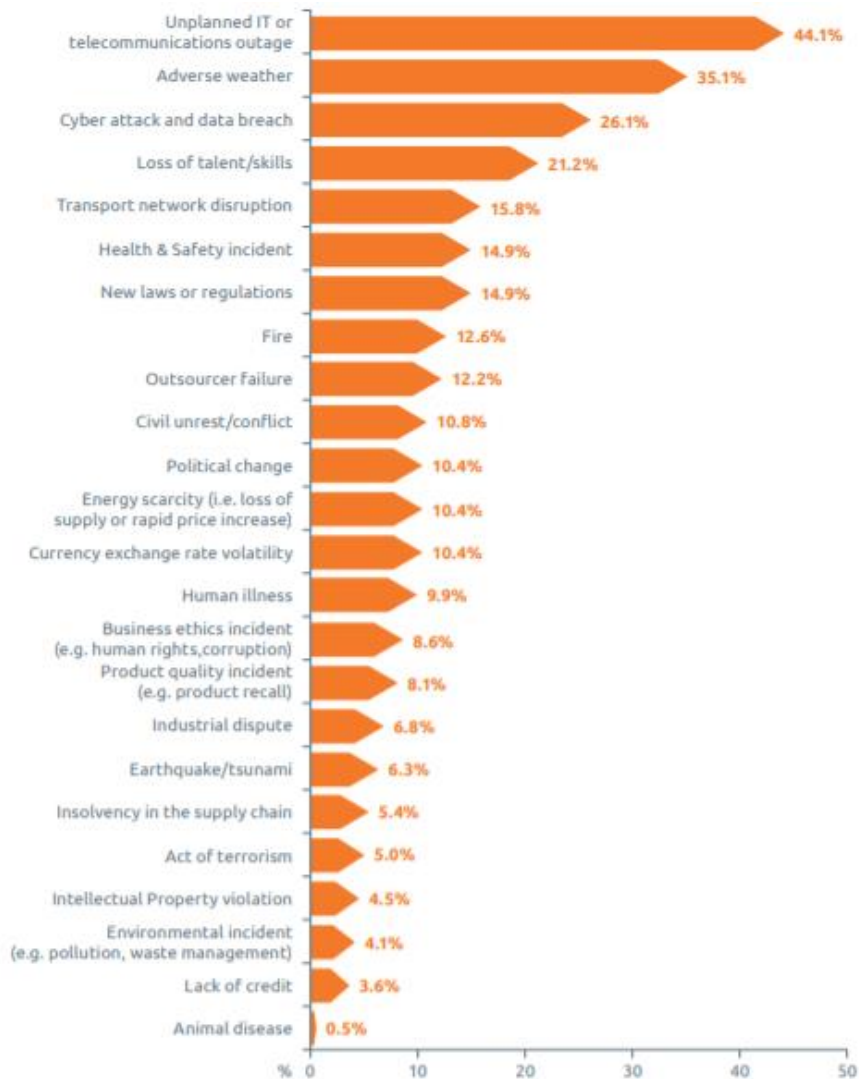


Figure 8a. Causes of supply chain disruption in the past twelve months, in %

Source: BCI supply chain resilience report 218

Managing supply chain risk

The threat of disruption to the organization's products and services caused by failure in suppliers and their supply chains can be reduced by ensuring that suppliers have effective and adequate business continuity arrangements in place. This can be achieved by;

- Including business continuity requirements in supply contracts.
- Seeking evidence of compliance with a recognised business continuity standard.
- Reviewing each supplier's business continuity programme to ensure that it is effective and adequate.
- Undertaking joint exercises with suppliers.
- Agreeing realistic service levels for supply disruption.

Advantages of a robust supply chain?

1. Fail to Prepare ... Prepare to Fail
2. Consumer confidence
3. Supports CSR policies
4. React quicker to market disruption
5. Protection of brand and profit

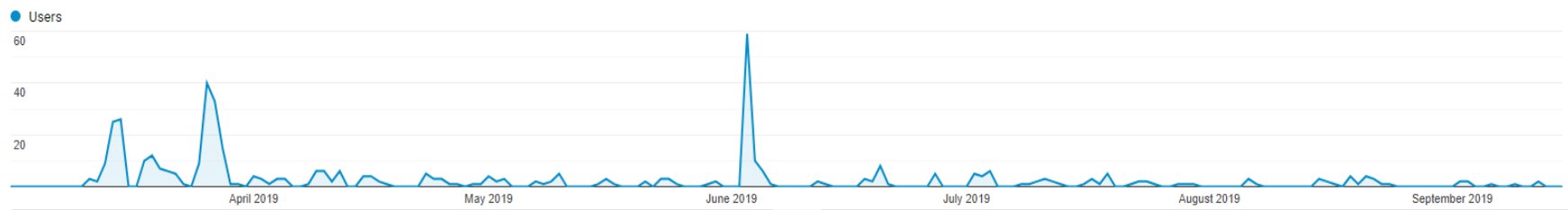


RISCAuthority Supply Chain Toolkit

Supply Chain Analytics

Usage since the site was launched:

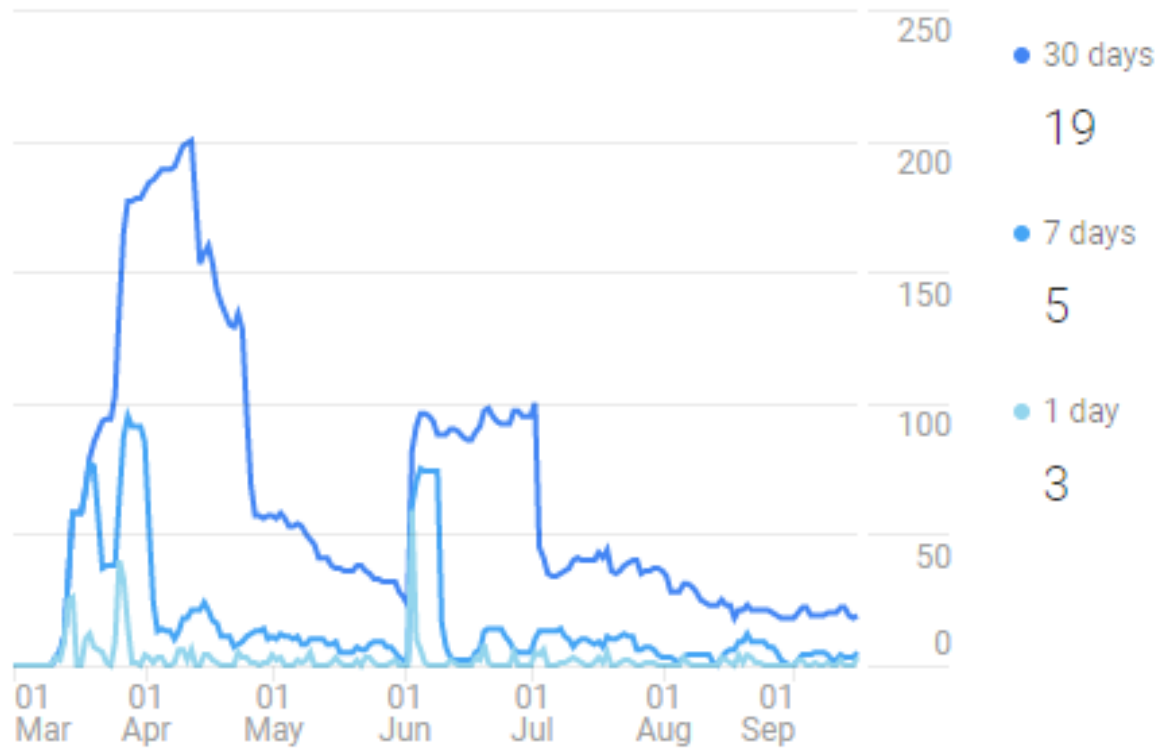
1st March 2019 – 15th September 2019



Supply Chain Analytics

Active Users

How active are users?



1 Mar 2019 - 16 Sep 2019 ▼

Admin - Dashboard

The Admin Dashboard is **only** available to RISC Authority staff as the IT support to the toolkit. From here we can create new branded sites, and manager the users that are signed up to all sites.

If a user needs assistance the FAQ section would direct them to contact info@riscauthority.co.uk for support.

The screenshot shows the RISC Authority Admin Dashboard. At the top left is the RISC Authority logo. The top navigation bar includes links for Dashboard, Assessments, Suppliers, Resources, Admin (highlighted), Help & FAQs, and Log out. Below the navigation bar, the page title is 'Admin dashboard'. There are four action buttons: 'Manage resources', 'Manager users', 'View reports', and '+ Create member'. Below these are two more buttons: '+ Create member' and 'Export'. The main content area is a table with columns for Name, Status, and Membership Number. The table contains four rows of data:

Name ^	Status ▾	Membership Number ▾
MS Amlin	Activated	
NIG	Activated	
RISCAuthority	Activated	
RSA	Activated	

Admin - reports

Maev can also pull both member and user reports on request for a number of different searches including:

- Member
- Company
- Insurer
- Business Sector
- Business Type

Member: Company: Insurer:

Business Sector: Business Type: Show Personal Details:

⏪ < 1 of 1 > ⏩ ↺ ↻ ⏴ ⏵ Find | Next

User Accounts Report

Member Name	Company Name	Status	Created On	Company Turnover	Number of Employees	Insurer	Business Sector	Business Type	Referral	Number of Suppliers	Total Assessments
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Please try the site for yourselves:

<https://risc.riscauthoritysupplychain.com/>

<https://nig.riscauthoritysupplychain.com/>